

【Notification of business content change】

We have shortened operating hours suspended some services, and we have resumed business from May 21st, but we will make regular business hours from June 1st, and part of the observation the store will be reopened.

In addition, we have taken measures to prevent new coronavirus infection, and we are operating, but this time, we introduced “Osaka corona chase system” as a new preventive measure. We will continue to operate as a facility where you can enjoy more safety and security.

【Change business content】

Date/June 1st mon,2020

Operating hours/9:00~22:00 Last entry at 21:30

Reopening store

58F Café Dining Bar “SKY GARDEN 300” 10:00~18:00

59F Shop “SHOP HARUKAS 300” 10:00~18:00

Services and Attraction:

- Heliport Tour
cancelled for the time being
- EDGE THE HARUKAS
cancelled for the time being

To Our Visitors:

Osaka government advises nonessential travels between prefectures be avoided. And the safety of people living in Osaka prefecture must be assured. Please do not enter if you have recently traveled to another prefecture at this time. In response to the spread of COVID-19, we ask our visitors to follow the new instructions listed below. Thank you in advance for your understanding and cooperation.

- ① Please put on your own face mask before entering the observation deck.
- ② Please disinfect your hands with rubbing alcohol. (We also offer you rubbing non-alcohol.)
- ③ Please keep social distancing while you are waiting in line.
- ④ At the entrance, we take your body temperature, and if it is 37.5°C (99.5°F) or higher, you must not enter.
※Among several people in a group, only people whose body temperature is lower than 37.5°C (99.5°F) are permitted to enter.
- ⑤ We will ask every group of visitors to provide us with their contact number. Should we figure out an outbreak of COVID-19 at the observation deck, we would contact them.

Temporary Changes in Services from Our Staff:

In response to the spread of COVID-19, there are some changes in services from our staff:

- Using trays to collect payment and provide change and tickets at a counter
- Refraining from handing out items at checkout

Measures to Prevent COVID-19:

In order to safeguard visitors from COVID-19, we instruct all the staff at HARUKAS 300 to disinfect their hands, gargle their throat, use hand sanitizer, wear a face mask, and check their body temperature with thermometer before entering worksite. In addition to them, we take the following measures:

- Installing thermography at the entrance, hand sanitizer at prominent places, and protective plastic screens at checkout and a counter
- Regularly sanitizing the observation deck
- Limiting the gathering of visitors at the observation deck (300 visitors at a maximum)
- Prohibiting visitors from using seats inside at SKY GARDEN 300
- Adopting COVID contact-tracing system from Osaka prefecture

Limitation to the Number of Visitors Entering:

Since 3Cs (closed spaces, crowded places, and close-contact settings, which are together so-called social distance) are concerned, we limit the number of people entering at busy times. In this case, we will distribute an additional entrance ticket to visitors with a day ticket. However, these ticket owners below are excluded:

- Once-a-month priority ticket owners
- Owners who had purchased a ticket from a travel agency by the previous day
- A group of owners who had reserved tickets by the previous day

Depending on further announcements from the government, we may temporarily close or change the operating hours. We appreciate your patience and understanding during this time.